PLEASE PLACE COPIES OF THE FOLLOWING ITEMS IN THE POCKET BELOW:

1. Pre-Delivery Inspection Form (Customer Copy)
2. Triple Diamond Delivery Checklist (Customer Copy)
3. Salesperson or Key Dealership Contact's Business Card
Thank you for buying the 100% electric Mitsubishi i and doing your part to further the electric vehicle movement in North America. There’s no doubt you’ve already realized your positive environmental impact as well as the upcoming benefits to your wallet by skipping those regular visits to the pump. In the pages ahead we’re going to run through some of the unique Mitsubishi i technology and prepare you for the road.

We’d also love to hear from you about your overall Mitsubishi experience. If you haven’t already, please log on to www.MitsubishiSISIsurvey.com and tell us how we did. This will help us make sure your next visit is that much better.

We hope you will visit the Mitsubishi Owner’s site where we store the latest Mitsubishi news and special offers. Here you can also keep track of your Mitsubishi i’s warranty and servicing needs, get Roadside Assistance Information and tap into other owner-centric details. Just log on to www.MitsubishiCars.com/ownersonly.

Table of Contents
Driver’s View..................Page 2
Driving Your
Mitsubishi i..................Page 3-6
Charging Your
Mitsubishi i..................Page 7-9
Audio System................Page 10
Bluetooth® Operation.....Page 11
MiEV Remote.................Page 13
Navigation System...........Page 14-15
You Might Be
Thinking......................Page 16-17

You will find this Mitsubishi i symbol throughout your Owner’s Handbook. This symbol indicates advanced technology only found in electric vehicles.

Not all features detailed in this book are available on all Mitsubishi i’s. For additional information, refer to your Owner’s Manual.
1. Energy level gauge
2. Energy usage indicator
3. Odo/Trip Meter
4. Speedometer
5. Reset/dash lights illumination/selector button
6. Low energy warning indicator
7. Ready indicator
8. 12 volt starter battery charging system warning light
9. Power down warning light
10. Acoustic Vehicle Alerting System (AVAS indicator)
11. Selector level position indicator
12. TPMS (Tire Pressure Monitoring System)
13. Vehicle Charging Light
How To Start The Vehicle

Insert the key and press the brake pedal down. Turn the key to the **On** position and make sure all warning lights are functioning properly.

* Turn the key to the **Start** position for one or two seconds until you hear the startup bell and the READY indicator light comes on. The indicator light tells you the car is ready to be driven.

### Drive Modes

While pressing the brake pedal, you can select your drive mode.

- **D** - use this position for normal driving
- **Eco** - use this position to limit power consumption and maximize driving range
- **B** - use this position when braking is required such as on a steep downhill

### Combination Meter

#### Energy Use Indicator

As the needle moves to the right, the more electrical power is consumed.

- **Charge Zone** - when the needle is in this area, more electric energy is charged back to your battery
- **Eco Zone** - when the needle is in this area, you are maximizing your range
- **Power Zone** - when the needle is in this area, you are using more power while reducing overall range

#### How to Read the Energy Level Gauge

Similar to a traditional gas powered vehicle’s fuel gauge, the Energy Level Gauge in your Mitsubishi i indicates the remaining power in the main drive battery.

When the Energy Level Gauge shows two bars remaining, the warning indicator (A) flashes telling you your remaining battery charge is low.

When the Energy Level Gauge shows one bar remaining, the warning indicator (A) and the charging bars (B) flash alternately telling you your remaining battery charge is low. Recharge the main drive battery as soon as possible.

The Power Down Warning (Turtle) Light (C) illuminates when there are no bars remaining. Recharge the main battery as soon as possible.
Driving Range

The distance you can drive varies considerably depending on a variety of factors:

<table>
<thead>
<tr>
<th>Short</th>
<th>Driving Range</th>
<th>Long</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Range Reducing</td>
<td>Condition</td>
<td>Range Extending</td>
</tr>
<tr>
<td>High acceleration, speed</td>
<td>Driving style</td>
<td>Low acceleration, speed</td>
</tr>
<tr>
<td>Heater on</td>
<td>Heater usage</td>
<td>Heater off (or use seat heater)</td>
</tr>
<tr>
<td>A/C on</td>
<td>A/C usage</td>
<td>A/C off</td>
</tr>
<tr>
<td>Highway</td>
<td>City/Highway</td>
<td>City</td>
</tr>
<tr>
<td>Heavy payload</td>
<td>Payload</td>
<td>Light payload</td>
</tr>
<tr>
<td>Windy, wet</td>
<td>Weather</td>
<td>Calm, dry</td>
</tr>
<tr>
<td>Uphill, rough</td>
<td>Road conditions</td>
<td>Flat/Downhill, smooth</td>
</tr>
<tr>
<td>D-mode</td>
<td>Drive mode</td>
<td>Eco or B mode</td>
</tr>
</tbody>
</table>

What is Regenerative Braking?

When you take your foot off the accelerator while driving, motion energy is converted into electric energy using the motor as a power generator. During this conversion, braking force is generated and converted electric energy is used to charge the main drive battery.

To maximize regenerative braking set the drive mode selector lever to:

**B** (Regenerative Brake Mode) - for downhill driving and strong regenerative braking

**Eco** - for economical or gentle downhill driving using moderate regenerative braking.

What is the sound I'm hearing while my Mitsubishi i is moving at very slow speeds?

This is the Acoustic Vehicle Alerting System (AVAS) which sounds an audible warning from 0 to 22 miles per hour to alert pedestrians of the approaching electric vehicle.

The Mitsubishi i has a tested EPA combined range of 62 miles.
Extending Your Driving Range

**Shift position**

Selecting the most suitable shift position will help extend your driving range.

- **D** - is the standard mode and provides full power access and normal regenerative braking
- **Eco** - slightly reduces overall power thus conserving energy and slightly increasing regenerative braking
- **B** - provides full power with the strongest calibration of regenerative braking

Using the accelerator - drive smoothly, accelerate gently and read the road ahead. Your real-time energy consumption is displayed at the power meter. Try to keep the red needle within the green **Eco** zone. When your foot is off the accelerator or you are braking (regenerating energy), the red needle should be in the blue **Charge** zone.

Freeway driving - use **Eco** mode and try to maintain a consistent speed. The faster you go, the greater the energy consumption and less overall range.

Uphill driving - use **D** mode and try to carry as much speed (momentum) from the flat section of the road up the hill as possible to avoid having to accelerate in the middle of the hill.

While decelerating - try to take your foot off the accelerator as early as possible. The moment you take your foot off the pedal, the vehicle will start regenerating electricity which is especially effective while driving downhill in **B** mode.
Extending Your Driving Range

Use of Climate Control - while the Mitsubishi i is plugged into a level 1 or 2 charger, use your MiEV Remote to pre-heat, pre-cool, or defrost the cabin as much as possible. This will draw power from the outlet rather than pulling energy from the main Mitsubishi i battery.

Use the more energy efficient seat heater instead of the cabin heater to keep warm while driving.

The MAX switch is effective for adjusting the cabin temperature quickly, however, it pulls a lot of energy. Once the temperature is set to your liking, it is better to turn off the MAX switch to reduce unnecessary energy consumption.

Warning - the headlights and wipers are operated by the 12 Volt battery and do not have a significant impact on driving range. Please keep these safety features on while operating the Mitsubishi i when necessary.

Seat Heater Switch

The heated seat can be operated when the vehicle starter is in the ON position.

The indicator light (A) will illuminate while the heater is on.

1- Heater on
2- Heater off

What Happens in Extreme Heat and Cold Conditions:

When the vehicle is driven in a low or high ambient temperature, its heater or air-conditioning performance may be reduced. The use of the heater or air-conditioner can reduce the vehicle's driving distance. Please refer to the General Information in the Owner's Manual, regarding cautions and actions to deal with intense heat and cold.
Main Drive Battery vs. 12 Volt Battery

If the 12 Volt battery is discharged regardless of the remaining level of the main drive battery, the vehicle cannot be driven.

The 12 Volt battery provides electricity to numerous devices in the car. Even if the remaining electricity level of the main drive battery lowers, you can continue to use the lights and wipers. To avoid the 12 Volt battery from dying please avoid using the headlights, radio, air conditioning, etc. for a long period of time without the vehicle turned on and the READY light lit.

Pacemaker and Defibrillator Warning

Before starting the charge operation or driving the vehicle, check with the electric medical device manufacturer concerning the effects that charging may have on implantable devices if you use any medical electric devices, such as:

- An implantable cardiac pacemaker
- An implantable cardiovascular defibrillator

The Mitsubishi i is designed to comply with the ICNIRP International Guidelines however customer’s medical devices may not comply.

Power Down Warning Light

If this warning light illuminates, the power provided by the electric motor will be reduced, the vehicle will only be able to move at low speeds, and the air conditioning unit shuts off. This warning light will illuminate:

- When the energy level in the main drive battery is near empty
- When temperature of the electric motor unit or the main drive battery is too high or too low
- When voltage of the main drive battery becomes low
CHARGING YOUR MITSUBISHI i

Charge Overview
The Mitsubishi i can be charged anytime. However, repeatedly charging the vehicle’s battery when it is almost full may decrease the battery’s overall lifespan. There are three different levels of charging your Mitsubishi i.

Level 1 charging is based on using a standard rated A/C 120 Volt outlet.
1) Fully apply the parking brake and place the selector lever in the P - (Park) position.
2) Turn off the headlights and turn the key to the Lock position.
3) Pull the Level 1 / Level 2 charging opener located at the bottom left of the instrument panel to open the regular charging lid at the rear passenger side of the vehicle.
4) Remove the key and lock the vehicle.
5) The Regular Charging Lid will be open. Press the tab to open the inner lid providing access to the charge port.
6) Insert the charging cable plug into a standard 120 Volt outlet rated for 15 amps or more. Warning - make sure the outlet is on a dedicated circuit which is not shared with any other appliances. Also check the outlet to confirm there is no rust or corrosion.
   Note: You cannot connect the charger cord into an extension cord. Please ensure you have a Garage Site Survey completed before plugging in an EV into any outlet in your home or garage. Use a hook and a rope that can support the weight of the EV charging cable, 8.8 lbs (4 kg) as shown in the figure to the right. Make sure that the rope has no damage before use.
7) Open the cap on the regular charge connector and make sure there is no foreign matter such as dust or dirt on the end of the connector.
8) Connect the regular charge connector to your Mitsubishi i until you hear a click. You will also hear a fan turn on briefly.
9) Make sure the charging indicator on the Mitsubishi i’s instrument cluster is illuminated.
10) Charging is complete when the charging indicator light turns off.
11) Remove the connector while pressing the button on the top of the connector.
12) Close the inner lid and the regular charging door.
13) Remove the charging cable plug from the outlet and store appropriately for future use.

Level 2
You can charge your vehicle through the regular charging port using 240 Volt Electric Vehicle Supply Equipment (EVSE) compatible with the Mitsubishi i. For connecting/disconnecting the charging connector to or from the vehicle, follow steps 1-12 (omitting #6) as outlined above. Also, please follow instructions provided with the 240 EVSE.

For further information, please refer to the General Information Section in your Owner’s Manual under Charging. Please pay particular attention to instructions, warnings, and cautions in the Owner’s Manual.
Charge Overview
Quick Charge (if so equipped)

Quick Charging is based on accessing a public charging station that is CHAdeMO certified. Note that in under 30 minutes of charging you will reach a maximum of 80% of a full charge as shown in your Energy Level Gauge.

1) Fully apply the parking brake and place the selector lever in the **P** - (Park) position.
2) Turn off the headlights and turn the key to the **Lock** position.
3) Pull the quick charging lid opener at the bottom left of the driver's seat on the floor to open the quick charging lid at the rear driver's side of the vehicle.
4) Remove the key and lock the vehicle.
5) The fuel door will be open. Press the tab to open the inner lid providing access to the charge port.
6) Open the cap on the regular charge connector and make sure there is no foreign matter such as dust or dirt on the end of the connector.
7) Connect the quick charge connector to your Mitsubishi i according to the manual of the quick charger you are using.
8) Make sure the charging indicator on the Mitsubishi i's instrument cluster is illuminated.
9) In order to protect the life of the battery, charging is complete at 80% of a full charge.
10) Remove the connector according to the manual of the quick charger you are using.
11) Close the inner lid and the quick charging door.
12) Place the quick charger back on its unit.
How to set the clock

1) Press and hold the clock button 3 and the clock display flashes.
2) Press the SEEK button 9 or 10 to adjust the “hours” digit. If you keep pressing the button, fast-forward begins.
3) When the “hours” digit is adjusted, press the clock button to flash the “minutes” digit. Press the SEEK button to adjust the “minutes” digit. If you keep pressing the button, fast-forward begins.
4) When the time is set, press the clock button to stop the clock display from flashing.

How to connect a USB memory device or an iPod*
The USB connector is used to play music or charge an audio device.
1) Park your vehicle in a safe place and turn the electric motor switch to the LOCK position.
2) Open the USB terminal input cover (A) in the floor console.
3) Connect a commercially available USB connector cable to the USB memory device or connect a genuine Apple Inc. Dock connector to your terminal and to your iPod*.
Making a call by using the telephone number:
1. Press A button and Say "Dial."
2. The voice guide says "Number please."
3. Say the telephone number "XXX••••••••."
4. The voice guide says "Dialing <number recognized>.

Making a call using a phonebook:
1. Press A button and Say "Call."
2. After the voice guide says "Name please."
   Say the name you want to call "XXX••••••••."
3. If there is only 1 match, the voice guide says "Calling <name>" and then the system will dial the telephone number.

Receiving calls:
1. If an incoming phone call is received while the ignition switch is in the "ACC" or "ON" position, with the audio system
   OFF, the audio system automatically turns ON.
2. Press B button.

Hanging up a call:
1. Press C button.

To import a devices phonebook:
1. Press A button and Say "Phonebook." Vehicle must be parked.
2. The voice guide will say "Select one of the following: new entry, edit number, edit name, list names, delete, erase all, or
   import contact." Say "Import contact."
3. The voice guide will say "Would you like to import a single entry or all contact?" Say "All contacts."
4. The voice guide will say "Importing the contact list from the mobile phonebook. This may take several minutes to
   complete. Would you like to continue?" Answer "Yes."
5. When the import is complete, the voice guide will say "Import complete."

If you are having difficulties operating your phone or connecting to the system, please call
Mitsubishi Handsfree at (888) 702-4100.
Effectively using your Mitsubishi MiEV Remote

1) Pre-activate the climate control - you can use the controller to set the climate inside the vehicle while the vehicle is plugged in. The vehicle cabin's temperature will be comfortable while utilizing the power from the outlet rather than from the main drive battery.

2) Timed battery charging - you can set a timer to take advantage of lower energy rates by having your Mitsubishi i programmed to charge during those off peak hours.

3) Battery level information - you can view your Mitsubishi i's charge level on your MiEV Remote without being in your vehicle.

4) To maximize the range of the MiEV Remote, extend the antenna to its full height. When unobstructed, the range is up to 300 feet.

Your Mitsubishi MiEV Remote includes the following functions:

1) **Power/communication button** - when briefly pushed, settings are communicated to the Mitsubishi i. When pushed longer than a second, the controller is turned on or off.

2) **Mode button** - scrolls to Charging Time, AC, Heater, and Defroster by just pressing the mode button.

3) **Manual charge button** - turns charging on or off, bypassing preset timers.

4) **Scrolling buttons** - scrolls the display items.

5) **Communication signal** - blinks when communicating with the vehicle and when errors occur.

6) **Charging indicator** - lights up during charging and blinks if charging cable is not connected during charging attempt.

7) **ERROR indicator** - blinks if there is an operation or communication error.

8) **Battery indicator** - shows remaining charge of main drive battery. Blinks if battery has less than 20% charge.

9) **Timer indicator** - shows whether the timer is on or off.

10) **Program timing indicator** - shows the amount of time left until timer charging is complete based on the program time set.

11) **Climate control settings** - displays modes currently active.
How to Set the MiEV Remote

Hold down more than 1 second (OFF/TM) to turn on the MiEV Remote

ON Timer
Press MODE to Select On timer setting
Press (within 1 second) to transmit the setting data

OFF Timer
Press MODE to Select Off timer setting
Press (within 1 second) to transmit the setting data

Remote Climate Control
Press MODE to Select Remote Climate Control setting
Press (within 1 second) to transmit the setting data
Press (ON-OFF) to set the Manual charging, Cancelling the
- Timer Charging
- Remote Climate Control

Manual Charging
Press Blinking
Press (within 1 second) to transmit the setting data

Hold down more than 3 seconds (OFF/TM) to turn off, Remote will also turn off after 30 seconds of inactivity.
**NAVIGATION SYSTEM**

**Point of Interest (POI) Name**

1. Press the [MENU] key to display.
2. Touch [Point of Interest].
3. Input the “State” and “City”
4. Touch [All Categories]
5. Touch the category of the desired POI and category type to select.
6. Touch [All POIs]
7. Input the POI name

**Way Points** - Once you have set a destination, you can enter additional stops along the way called Way Points. For details on how to set Way Points refer to your Navigation Owner’s Manual.

**Saving Addresses** - To save an address, first enter the address into the system. Then touch [Address Book] and confirm location to be stored. Touch [Set to Address Book] to complete.
Searching for a Location by Address / Location

1. Press the [MENU] key to display
2. Touch [Address/Intersection]

3. Touch the “State” and “City” button
4. Input the “State” and “City” name
5. Touch [All Streets]
6. Input the street name
7. Touch [List] to select a street from the list

Way Points - Once you have set a destination, you can enter additional stops along the way called Way Points. For details on how to set Way Points refer to your Navigation Owner’s Manual.

Saving Addresses - To save an address, first enter the address into the system. Then touch [Address Book] and confirm location to be stored. Touch [Set to Address Book] to complete.

See Navigation Manual for additional instructions.
Q: Will my battery's capacity decrease over time?
A: The capacity of the lithium-ion battery used as the main drive lithium-ion battery on your Mitsubishi i, like other commonly used lithium-ion batteries, will decrease according to time and usage. This type of decrease in battery capacity is normal, and is not indicative of any defect or failure in your main drive lithium-ion battery.

Q: Can I charge when it is raining or stormy?
A: To reduce the risk of electric shock, connect only to a properly grounded and waterproofed outlet. Never connect or disconnect the plug with a wet hand.

Q: How can I tow my car?
A: Do not tow this vehicle with rear wheels on the ground at any time. Please see additional information in your Owner's Manual.

Q: What do I do if I need to store my Mitsubishi i for a long period of time?
A: Do not disconnect the battery or any of the i's cables. Make sure the battery’s Energy Level Gauge shows 2-4 bars and make sure all lights are turned off. Do not leave the battery charged with more than 4 bars as this may severely decrease the main drive battery's overall lifespan. Check the battery residual every 3 months and if you see any discharge, please charge to 2-4 bars. Try to avoid storage in a hot or cold environment.

Q: Where can I find charging stations?
A: You can find charging stations near you by logging on to the US Department of Energy's Website at www.afdc.energy.gov.

Q: Why does my Mitsubishi i Energy Level show bars but the engine won't start?
A: Even though your main drive battery displays a charge, your 12 volt battery may be drained and in need of charging. Your 12 volt battery provides the power to start up the main battery.

Q: What does this light mean?
A: The Tire Pressure Monitoring System gives you information to help maintain your tire pressure. Please note that changes in the outside temperature may decrease tire pressure causing the TPMS light to turn on. If the TPMS light remains illuminated, check your tire pressure.

Q: What do I do if I need Roadside Assistance?
A: For Roadside Assistance, call 1-888-648-7820.

Q: Where do I get my Mitsubishi i serviced?
A: Only Mitsubishi i authorized dealers are factory trained to service your vehicle.
Q: What do I do if I get a flat tire?
A: The tire repair kit is stored under the rear seat cushion. To access the tire repair kit, pull forward the seat stoppers under the rear seat cushion. Lift up the seat cushion and pull it forward. Next remove the wing nuts, remove the cover and lift out the tire repair kit. Once you have accessed the tire repair kit, refer to the Mitsubishi i Owner’s Manual for instructions.
Warning - do not use the tire sealant repair kit if any of these situations occur:
- More than one tire is punctured
- The puncture hole has a length or width of 3/32th of an inch (4mm) or greater
- The tire is punctured in the sidewall, the side of the tire, not in the tread
- The vehicle has been driven with the tire almost completely flat
- The tire has completely slipped over the wheel rim and come off the wheel
- The wheel is damaged
- A bump, cut or crack is on the tire
- The tire sealant’s expiration date has passed
- The outside temperature is below -22° F or above 140° F
If any of these situations exist, call Roadside Assistance for help.

Q: What sound am I hearing under my Mitsubishi i?
A: The Anti-lock Braking System (ABS) performs a self check each time the Mitsubishi i is started. You may be hearing the activation of the Electric Brake Vacuum Pump. You may also be hearing the AVAS which makes a sound between 0 and 22 miles per hour. All of these sounds are perfectly normal and do not signal any malfunctions of the system.

Q: How do I fold down my rear seats?
A: Press the lever in a downward motion toward the floor. Pull the top of the seat-back forward to lie flat against the seat.
At Mitsubishi, we believe not all drivers are created equal. So we build our vehicles for a different breed of driver, the fearless ones who take pride in what they drive, and refuse to drive more of the same. It’s obvious to us that people who truly want distinctive styling and the latest technology see past the procession of bland imitations. We believe that every vehicle we make should stand for something. Something more than expected. And that’s why we don’t build Mitsubishi cars for stereotypes. We build them for you.

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